



# TERMS & CONDITIONS

## BOOKING

- A provisional booking can be made by telephone and is only confirmed upon receipt of a completed booking form/confirmation letter and appropriate deposit.
- Provisional bookings not confirmed within 21 days will be considered cancelled.
- For days where outside contractors are required, these will not be booked until deposit is received. As seasonal demand can be high any delay can affect their availability and the agreed quote.
- Menu orders must be finalised 2 weeks in advance of the event day.

## DEPOSITS

- **STANDARD MULTI ACTIVITY DAYS/ WATER SKI / JET SKI HIRE – 50%** of total amount.
- Deposits on **STANDARD MULTI EVENT DAYS** cancelled with **LESS THAN 30 DAYS** notification are **NON** refundable.
- Deposits for **WATER SKI OR JET SKI HIRE** cancelled with **LESS THAN 2 DAYS** notification are **NON** refundable.
- **EXCLUSIVE USE – 50%** of agreed quote.
- Deposits for **EXCLUSIVE USE** are **NON**-refundable.

## PAYMENT TERMS

- Full or cleared payment is required prior to or on arrival at the centre.
- Group discount pricing is based on actual number of participants on the day of event.
- Credit is by prior arrangement only and is subject to strict 7 days settlement.
- Extras are payable on the day.

## GENERAL

The group organisers must accept responsibility for the proper conduct of their guests and compliance with safety and general regulations whilst at the Wyboston Watersports Centre.

Pricing includes all equipment, supervision and tuition. Participants are advised to bring a towel, swimming costume and a pair of old trainers/soft shoes for walking around the site and for use in the water. A change of old clothes is recommended for track events and games areas.

## TO ENSURE THE SUCCESS OF THE DAY ALL PARTICIPANTS SHOULD BE MADE AWARE OF THE FOLLOWING:

- The centre has its own bar and food facilities and as such **NO ALCOHOL, PICNIC, BBQ** is permitted except that which is supplied by the centre.
- **SPEED LIMITS** and parking zones must be observed at all times.
- **NO DOGS** are allowed at the centre.
- **NO BALL** games.
- **WHEELED** play equipment is **NOT** permitted on site.
- Children must be kept under close parental supervision at all times.
- **Use of equipment and machinery will be refused should participant be deemed under the influence of alcohol or drugs or in contravention of safety guidelines.**